### Facebook & Big Alcohol: Partners in Harm



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**Marin Institute** 

OJJDP 12th National EUDL Leadership Conference August 19, 2010



## **Marin Institute Strategies**

Monitor and expose the alcohol industry's harmful products, practices, and promotion

Research and propose viable policy solutions to reduce alcohol-related harm

Support communities, coalitions and organizers in rejecting Big Alcohol's damaging activities

Frame the issues from a public health perspective



## **Big Alcohol's Tactics**

- **Consolidate** into multinational conglomerates
- **Lobby** to undermine effective public policy
- □ **Misdirect** with voluntary, self-regulation charade
- □ Target vulnerable populations such as youth
- **Public relations** that blames parents, drinkers
- **Fund** alternative science, "responsibility" programs



## **The Big Beer Duopoly**



- HQs in Belgium (Brazilian run) and England
- 80% of the U.S. beer market

ABInBev: •\$395 million advertising 9 beers •\$3,460,000 federal lobbying •\$373,500 federal campaign contributions MillerCoors: •\$315 million advertising 7 beers •\$1,367,000 federal lobbying •\$426,930 to federal campaigns

The Beverage Information Group. Handbook advance 2009: A special report on spirits, wine and beer sales and consumption in 2008. Norwalk (CT): M2Media360; 2009.



## **Anheuser-Busch InBev**











**KIRIN** 







SELECT

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TM.







## MillerCoors, LLC





## **The Biggest of Big Alcohol**

# DIAGEO

- □ HQ: England
- Top spirits producer
- □ \$99 million advertising
- □ \$1.96 million federal lobbying
- □ \$161,578 federal contributions



The Beverage Information Group. Handbook advance 2009: A special report on spirits, wine and beer sales and consumption in 2008. Norwalk (CT): M2Media360; 2009.



## **The Biggest of Big Alcohol**



- HQ: France
- Top spirits producer
- \$42 million advertising
- \$1.2 million lobbying



The Beverage Information Group. Handbook advance 2009: A special report on spirits, wine and beer sales and consumption in 2008. Norwalk (CT): M2Media360; 2009.



## **The Biggest of Big Alcohol**



- HQ: Bermuda
- Top spirits producer
- □ \$42 million advertising
- \$710,000 federal lobbying
- \$123,251 federal contributions

The Beverage Information Group. Handbook advance 2009: A special report on spirits, wine and beer sales and consumption in 2008. Norwalk (CT): M2Media360; 2009.



## **Top Selling Brands: 2008**

- Bud LightBudweiser
- Coors Light
- Miller Lite
- Natural Light
- Busch Light
- Busch
- Miller High Life
- Keystone Light
- Michelob Ultra

- Smirnoff
- Bacardi
- Captain Morgan
- Absolut
- Jack Daniels
- Crown Royal
- Jose Cuervo
- Grey Goose
- Jim Beam
- Jagermeister





## **Alcohol Advertising & Youth**

The alcohol industry spent more than \$6 billion on advertising and promotion in 2005.

Greater exposure to alcohol ads contributes to:

- earlier initiation of drinking for youth who have not started yet
- higher drinking levels among underage youth who drink
- positive expectations and attitudes about alcohol that help create an environment promoting underage drinking.

Center on Alcohol Marketing and Youth. (2007). Alcohol advertising and youth. Retrieved April 29, 2010 from: <u>http://camy.org/factsheets/index.php?FactsheetID=1</u>. Anderson, P., et al (2009). Impact of alcohol advertising and media exposure on adolescent alcohol use: A systematic review of longitudinal studies. Alcohol and Alcoholism 44: 229-243.



"The goal is not simply to expose consumers to a particular product or service, but to create an environment in which they are actually interacting with the brand, "befriending" the product, and integrating it into their personal and social relationships."

Chester, J. et al. (2010). Alcohol marketing in the digital age. Berkeley Media Studies Group. Accessed August 12, 2010 from: www.democraticmedia.org/files/u1/2010-05-alcohol-marketing.pdf.



## facebook

## Facebook helps you connect and share with the people in your life.



73% of online youth between 12-17 years old use social networking sites

500 million users worldwide in July 2010

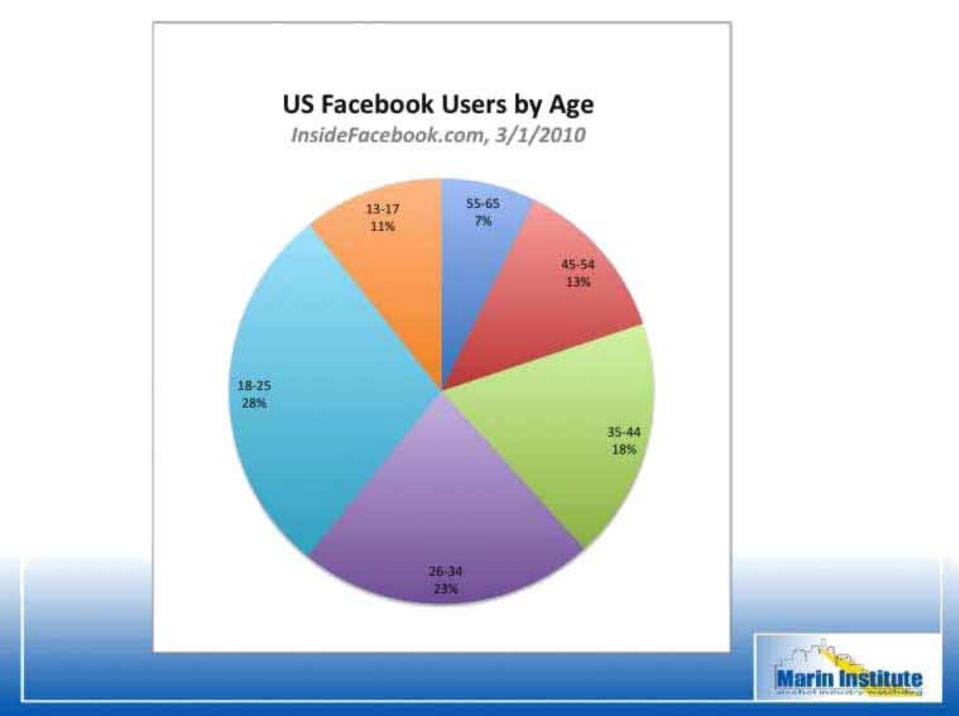
113 million U.S. users

30% of users under age 21

Users spent five hours and 12 minutes on FB per day in July 2009

Klaasen A. (2009). What Exodus? Facebook Trumps 20 Sites in Time Spent. Advertising Age. Accessed August 16, 2010 from: <u>http://adage.com/digital/article?article\_id=138811</u>. Lenhart et al. (2010). Social Media and Young Adults. Pew Internet & American Life Project. Accessed August 18, 2010 from: <u>http://www.pewinternet.org/Reports/2010/Social-Media-and-Young-</u> Adults.aspx.





### facebook

### Search



Suggest to Friends Subscribe via SMS

I'm trying to make the world a more open place by helping people connect and share.

#### 615,161 People Like This





#### Mark Zuckerberg f8 Live Boxes Video Photos Wall Info Mark Zuckerberg Mark Zuckerberg + Others Just Others



Mark Zuckerberg Here's an opportunity to build something for the community.

#### Code for America PSA: "What if"

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vinieo.com

Leaders from technology and government, including Mark Zuckerberg, Biz Stone, Aneesh Chopra, Caterina Fake, and Tim O'Reilly, ask you to apply to be a Code for America fellow and help bring the innovation and culture of the tech industry to city government. Learn more and apply now http://codefor/.

July 29 at 9 58am Comment Like View Feedback (926) Share Report



Mark Zuckerberg Thank you for being part of making Facebook what it is today and for spreading it around the world. Check out our blog post to see what we're rolling out today.



#### 500 Million Stories | Facebook

blog facebook.com

As of this morning, 500 million people all around the world are actively using Facebook to stay connected with their friends and the people around them. This is an important milestone for all of you who have helped spread. Facebook around the world ...

July 21 at 9.24am Comment Like View Feedback (2,422) Share Report



Mark Zuckerberg Please take a moment to read my op-ed in the

Ale abelia and an or Photos



Create a presence that looks and behaves like user profiles to connect and engage with your customers and amplify your voice to their friends. Create a Page

or manage your existing Pages

Overview	Prepare	Step By Step	Find New Fans			
~	and decreases	York Times 🗃	Josh became a fan of The New York Times.	J	Post	Advertise
Ehe New Hor	Wall In	fo Discussions your mind?	Comment - Like	Rhers	Settings	Eric is a fan of The New York Times.
Cimes.com		k Times = Fans Just T e New York Times In	Eric at 1:16pm March 1 I start every day with the New York Times			Where the Conversation Begins
dit Rays and an Incolora by Conc.		e New York Times In it to be seen by prosp	Write another comment			

### Create a Facebook Page

A Facebook Page is a public profile that enables you to share your business and products with Facebook users. Create one in a few minutes with our simple interface. For more details about Facebook Pages, download our Product Guide.

### Start the Conversation

When your fans interact with your Facebook Page, stories linking to your Page can go to their friends via News Feed. As these friends interact with your Page, News Feed keeps driving word-of-mouth to a wider circle of friends.

### Drive Customer Awareness

Spread the word even further with Facebook Ads. You choose your graphic, text, and target audience. We'll even add available information about their friends' interacting with your Facebook Page, if you choose.

Need assistance developing the ideal Facebook advertising solution? Contact Our Sales Team >

Beer: 93 Pages, more than 1.1 million fans
 Budweiser: 31 Pages per brand
 451,675 fans: Coors Light

Spirits: 334 Pages, more than 3.2 million fans
 Smirnoff: 85 Pages per brand
 1,076,690 fans: Jack Daniels



Search



Suggest to Friends

facebook

This is where restless minds, rebellious hearts and dreamers from around the world gather to share their extraordinary moments and inspire new acts that subvert the everyday.

### 555,270 People Like This





Smirnoff Ice Like Dress To Im., Wall Info Crash Our P... Música Contest Detailed Info http://www.Smirnoffice.com Website: http://www.smirnoff.com Company Overview: You're checking out Smirnoff Ice® on facebook, so we already know you think of everything. You know that to please a crowd, you need a variety of drinks, which is why we're excited to announce two new additions to the Smirnoff Ice® family: Smirnoff Ice Light® Pick up a six-pack and enjoy a brand new, crisp and refreshing option for your cooler. Smirnoff Ice® Strawberry Acai A cool, new blend with the exotic flavors of strawberry and the acai berry. Mission: How many times have you been proud to say, 'I was there!'? Some experiences are completely unforgettable and you'll talk about them for years, revelling in the fact you were there. These pages are dedicated to seeking out and sharing those one-of-a-kind moments. Products: PLEASE DRINK RESPONSIBLY SMIRNOFF ICE Flavored Premium Malt Beverage © 2010 The Smirnoff Co. Norwalk, CT

Facebook Page:

http://www.facebook.com/Smirnoffice

## **Underage Access to Pages**

50% of pages for 12 popular brands were accessible to under-21 users

- Captain Morgan
- Jack Daniels
- Bacardi
- Bacardi Breezer
- Heineken
- Mike's Hard Lemonade



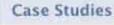
### Facebook Ads

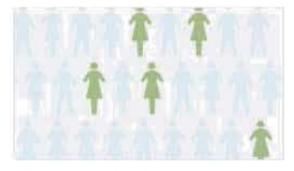
Reach over 500 million people where they connect and share

Create an Ad

or manage your existing ads

### Overview





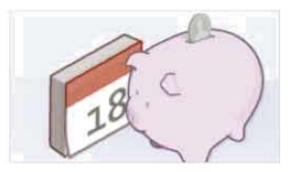
### **Reach Your Target Customers**

- Connect with more than 500 million potential customers
- Choose your audience by location, age and interests
- Test simple image and text-based ads and use what works



### Deepen Your Relationships

- Promote your Facebook Page or website
- Use our "Like" button to increase your ad's influence
- Build a community around your business



### **Control Your Budget**

- Set the daily budget you are comfortable with
- Adjust your daily budget at anytime
- Choose to pay only when people click (CPC) or see your ad (CPM)

Need assistance developing the ideal Facebook advertising solution? Contact Our Sales Team > To learn more, visit our Guide to Facebook Ads >





901 Tequila. Want to be the most irresistible man at the party?





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### Step 4: Make it rich and engaging

Like user profiles, Pages have multiple tabs. By default, your Page has a Wall tab for you and your fans to share content, an Info tab for you to share business information, and a Boxes tab for application modules. You can choose to devote entire tabs to several Facebook applications, such as Photos, Reviews, and Discussion Board. In addition, applications built by outside developers can choose to use Page tabs.

The more rich content you add, the more ways users can interact with it and spread that connection to their friends. Post photos of products, employees, and customers. Add video clips of your bar or restaurant in action. 'Behind the scenes' content often works well. List an event for your grand opening or in-store sale. Write a note about upcoming promotions. The choices are yours and all these features are free and unlimited.

You can also add applications by outside developers to customize your Page further:

### Engaging content:

•Wall posts

### Applications

### •Events

### •Groups



## **Applications**

- More than 500 applications for 8 general alcohol terms:
  - Alcohol
  - Tequila
  - Whisky
  - Vodka
  - Rum
  - Beer
  - Wine
  - Shots



## **Applications**

- Bacardi Mojito Party (Not accessible to under-21)
- □ Send Your Friends a Shot of Jose Cuervo (Not acc)
- □ Shots! (Accessible)
- Collect Shots! (Accessible)
- Beer Mail (Accessible)
- Alcohol!!! (Accessible)





Wall

info

Smirnoff Ice on Facebook B<sup>C</sup> Like \$55,261 - Error

Crash Our Party

4

Photos Video



## Help us write the rulebook and you could win an all expense paid trip to crash an exclusive VIP event.

Check out the scene below and tell us the party crashing lesson to be learned from it. Your submission will be the first step towards winning the trip of a lifetime. To learn more, read up on the prize info and terms & conditions.

THE FULL RULE BOOK

TODAY'S RULE

♥ Share

Add Bookmark





D Like

#### \$0.01 iPhone Case > Program



If you have an iPhone 3 or 3GS or 4, you are eligible to receive an iPhone case for \$0.01. Only \$ \$4H Limited time Chat (0)



**Coors Light** Fun weekend planned? Show us what you're up to by using the Coors Light Photo Pack appl Easily upload, manipulate and share photos with your friends, through the window to cold refreshment. We are excited to see your submissions. http://bit.ly/atGxjZ last Friday

Local

Wall Info

Home Draft

I'm Pouring NFL





More than 4,400 FB events associated with the ten best selling beer and spirits brands

- Smirnoff Saturdays
- Captain Morgan Welcome Back Tour



Displaying 1 - 10 of	1 2 3 4 5 6 7 Next		
Friday, September	11, 2009		
energy		dka's Salute To Energy 92.7 and Fernando & Greg Y Vodka as we bid farewell to a real San Francisco original	View Guest List
92.fm	Type: Where:	Party - Cocktail Party	
pure oance	When:	Friday, September 11, 2009 from 5:00 pm to 9:00 pm	

#### Friday, September 4, 2009



### **SKYY Infusions Fresh Mix Austin**

"Go Natural" Type: Party

 Type:
 Party - Bar Night

 Where:
 Shiner Saloon

 When:
 Friday, September 4, 2009 from 7:30 pm to 11:30 pm

### View Guest List

View Guest List

Type: Where: When:

"Go Natural"

Party - Bar Night Waterhouse Friday, September 4, 2009 from 8:00 pm to 11:00 pm

### Thursday, September 3, 2009

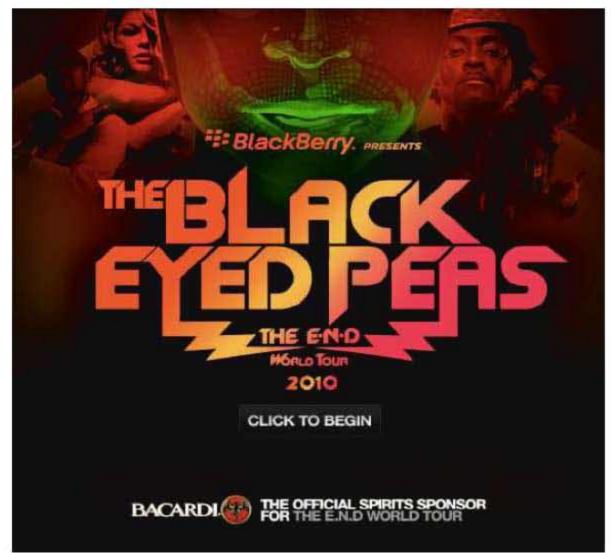


SKYY Infusions Fresh Mix Chicago "Go Natural"

**SKYY Infusions Fresh Mix Chicago** 

Type: Party - Bar Night Where: Rebel When: Thursday, September 3, 2009 from 8:00 pm to 11:00 pm View Guest List







More than 58,000 groups for "alcohol"
 342 groups listed for "binge drinkers"

Many specific, popular brands listed, discussed, promoted

Joose group: offensive and accessible to under-21



### facebook 😃 🔍 🕬



### Information

Category: Common Interest – Food & Drink

Description:

Binge drinking is a fun way to enjoy anything.

Privacy Type: Open: All content is public.

### Admins

Members	
6 of 436 members	See All



### Basic Info

Search

Name:	Binge Drinking is Fun
Category:	Common Interest - Food & Drink
Description:	Binge drinking is a fun way to enjoy anything.
Privacy Type:	Open: All content is public.

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**Recent News** 

News:

Add pictures and anything you want. Invite everyone on your list and spread the love of alcohol abuse.

## Findings

- Paid ads: 1 in 8 were alcohol-related
- Pages
  - □ 93 for beer brands, 334 for spirits
  - □ 6 out of 12 (50%) were accessible to the under-21 user
- Applications
  - More than 500 Apps for general alcohol terms
  - □ 4 out of 6 (67%) were accessible to the under-21 user
- Events
  - More than 2200 Events for top 5 beer and top 5 spirits
- Groups
  - □ More than 58,000 Groups for "alcohol"
  - □ 342 Groups for "binge drinkers"



### facebook Search 0. Search Using Facebook Help Center Games and Apps Like 464K Help Discussions Facebook Ads > Ads: Advertising Policies Expand All Top Contributor In Getting Started What kind of content am I allowed to advertise with Facebook Ads? Safety We recommend you review our Advertising Guidelines for information about specific categories of content that aren't permitted in Facebook Ads. We do reserve the right to choose what advertising we accept, and may prohibit additional content from being advertised on the site based on user feedback or other information. /help/?fag=14767 Was this answer helpful? Yes - No.



1. Ads must not be false, misleading, fraudulent, or deceptive.

2. Ads will not be permitted in cases where a business model or practice is deemed unacceptable or contrary to Facebook's overall advertising philosophy.

3. Ads, or categories of ads, which receive a significant amount of negative user feedback, or are otherwise deemed in violation of community standards will not be permitted.

4. Ads cannot contain, facilitate, promote, or reference the following:

1. Offensive, profane, vulgar, obscene or inappropriate language;

2. Obscene, defamatory, libelous, slanderous and/or unlawful content;

3. Tobacco products;

4. Ammunition, firearms, paintball guns, bb guns, or weapons of any kind;

5. Gambling, including without limitation, any online casino, sports books, bingo, or poker without authorization from Facebook;

6. Scams, illegal activity, or chain letters;

7. Contests and sweepstakes unless given permission by Facebook to do so; if permission is given, you are subject to Facebook's Promotions Guidelines;

8. Get rich quick and other money making opportunities that offer compensation for little or no investment, including "work from home" opportunities positioned as alternatives to part-time or full-time employment or promises of monetary gain with no strings attached;

9. Adult content, including nudity, sexual terms and/or images of people in positions or activities that are excessively suggestive or sexual, or provocative images in violation of community standards;

10. Adult friend finders or dating sites with a sexual emphasis;

11. Adult toys, videos, or other adult products;

12. Uncertified pharmaceutical products;

13. Spy cams or surveillance equipment;

14. Web-based non-accredited colleges that offer degrees;

15. Inflammatory religious content;

16. Politically religious agendas and/or any known associations with hate, criminal and/or terrorist activities;

17. Content that exploits political agendas or uses "hot button" issues for commercial use regardless of whether the advertiser has a political agenda;

## **Facebook Prohibits Some Content:**

1. Ads must not be false, misleading, fraudulent, or deceptive.

2. Ads will not be permitted in cases where a business model or practice is deemed unacceptable or contrary to Facebook's overall advertising philosophy.

3. Ads, or categories of ads, which receive a significant amount of negative user feedback or are otherwise deemed in violation of community standards will not be permitted.

4. Ads cannot contain, facilitate, promote, or reference the following:

- •Offensive, profane, vulgar, obscene or inappropriate language
- Tobacco products
- •Ammunition, firearms, paintball guns, bb guns, or weapons of any kind

•Gambling

•Contests and sweepstakes unless given permission by Facebook to do so; if permission is given, you are subject to Facebook's Promotions Guidelines

•Adult content, including nudity, sexual terms and/or images of people in positions or activities that are excessively suggestive or sexual, or provocative images in violation of community standards;

•Uncertified pharmaceutical products;

•Content that depicts a health condition in a derogatory or inflammatory way or misrepresents a health condition in any way.



## **Update: August 2010**

- More than 500 each of Pages, Applications, and Groups for each leading brand
- □ Many events in countries outside the U.S.
- No way to confirm authorized creator of "official" product Pages and Applications
- Under-21 access still possible
- Content about dangerous, obviously harmful behaviors ubiquitous
- Companies posting disclaimers



## **Recommendations - Facebook**

□ Stop accepting (paid) alcohol ads

Stop allowing alcohol-related Pages, Applications, Events, and Groups

Monitor and enforce alcohol content regulations.



## **Recommendations - Big Alcohol**

Require that Facebook remove all content about products until it revises its ad policy and instates monitoring and compliance practices

Require demographic restrictions on all Facebook features used to promote their products



## **The Problem(s)**

The Federal Trade Commission (FTC) relies on selfregulation as the main mechanism to ensure responsible marketing practices by industry.

□ Barriers to effective self-regulation include:

- Little public awareness
- No independent review
- Subjective guidelines
- No penalties or enforcement power

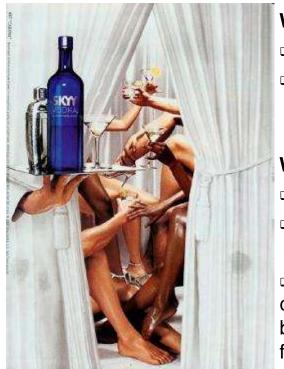


## **Realities About Self-Regulation**

- Response by industry to regulatory threat
- Voluntary system of vague rules
- Defined and controlled by corporations
- Alternative to enforceable laws



## **Self-Regulation: Failure**



Worst "repeat offender" brands: Skyy Vodka (8 complaints) Svedka Vodka (6 complaints)

Worst "repeat offender" companies: Diageo (14 complaints) Campari (11 complaints)

Complaints regarding ads from companies with a member on the DISCUS board were three times less likely to be found in violation of the Code



Gomes L, Simon M. (2008). Why Big Alcohol Can't Police Itself: A Review of Advertising Self-Regulation in the Distilled Spirits Industry (2004-2007). Marin Institute. Accessed August 16, 2010 from http://www.marininstitute.org/site/resources/reports.html



## **Recommendations - FTC**

A truly independent, third-party review body that includes public interest representatives

**Objective, measurable content standards** 

Lower placement standard from 30% to 15%, so ads are only placed in media where no more than 15% of the audience is under 21

Gomes L, Simon M. (2008). Why Big Alcohol Can't Police Itself: A Review of Advertising Self-Regulation in the Distilled Spirits Industry (2004-2007). Marin Institute. Accessed August 16, 2010 from http://www.marininstitute.org/site/resources/reports.html



## **Recommendations - FTC**

Improved access to filing complaints, with public campaign to explain the process

Adequate federal funding and staffing of independent review body and campaign

Enforcement power and significant penalties beyond requests to pull ads, enforceable by federal law or binding industry agreement

Apply system to all alcohol advertising

Gomes L, Simon M. (2008). Why Big Alcohol Can't Police Itself: A Review of Advertising Self-Regulation in the Distilled Spirits Industry (2004-2007). Marin Institute. Accessed August 16, 2010 from http://www.marininstitute.org/site/resources/reports.html



## What We Can Do

- Demand that Facebook put alcohol on the same list of prohibited content as tobacco, firearms, and gambling.
- Demand that Facebook actively monitor and regulate alcohol content in its platform
- Call for the FTC to end its reliance on the alcohol industry to regulate itself
- Call for the FTC to lower the placement standard from 30% to 15%

Use Facebook and other social media to advocate



## **Take Action**

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